



Dear Client Partners,

We recognize the COVID-19 pandemic is an unprecedented time for all of us. First, we want to extend our sincere gratitude for those of you working on the front lines. You have our commitment to continue providing you with the products and services you depend on as we face the challenges ahead.

naviHealth has always focused on our mission to improve the lives of the seniors and patients we serve alongside each of you. This enduring mission continues to guide us as we closely monitor, assess and respond to this evolving situation. Whether it be through our Care Transitions Platform, nH Discharge and nH Intake, or our field-based clinical and non-clinical teams across the country, we are working tirelessly to find ways to help each of you navigate these challenging times.

In an effort to help you cut through the plethora of COVID-19 news and information, naviHealth has launched a [COVID-19 page](#) that will include links to important industry resources, best practices and updates from CMS and the CDC that are pertinent to our client partners. We will also be highlighting ways that naviHealth is adapting to help each of you and the broader healthcare system. Our thought leadership channel, naviHealth Essential Insights, will also be providing you with concise weekly COVID-19 updates, as well as trends and intel. You can subscribe to the naviHealth Essential Insights weekly newsletter [here](#). We hope you find both of these curated resources valuable.

Please rest assured, we are prepared to serve you during these unusual times. As always, we will remain diligent in our efforts to work alongside our client partners to safeguard the patients we serve – many of whom are at a higher risk when it comes to COVID-19.

If you have any questions or are in need of immediate assistance, please do not hesitate to contact your naviHealth relationship manager or email us at connect@navihealth.com. Thank you and stay safe.

All the best,

A handwritten signature in black ink, appearing to read "Harrison Frist". The signature is fluid and cursive, with the first name "Harrison" and last name "Frist" clearly distinguishable.

Harrison Frist
President, Market Operations
naviHealth